

## Network Engineer Responsibilities & Qualifications

We are currently seeking a Tier 2 Network Engineer to join our team. The chosen candidate for this position must have a love of computer networking and IT-related infrastructure. The candidate will be responsible for the design, implementation, and support of business-class networks.

### **Desired Technical Skills:**

- Recommend, plan, and implement IT infrastructure solutions.
- Diagnose and repair networks.
- Respond to client telephone (NOC) calls and technical support requests.
- Monitor client networks and systems through our RMM tools.
- Prepare and submit a variety of operational documents in a timely manner.
- Work independently and with fellow team members in achieving utilization objectives.
- Follow a thorough planning and follow-through process for all aspects of the job.
- Provide a high level of customer service through comprehensive communication.
- Complete assigned training objectives to stay current with emerging technology.

### **Requirements**

- At least five years of experience performing the duties described below.
- Proficiency in Layer 2 / Layer 3 Network infrastructures,
- Cisco/HP/Fortinet networking and IT Security
- At least two technical certifications that provide the knowledge and skill to perform the major duties described above. (i.e. MCSE, MCITP, CCNA, Security +, Network +, etc.)
- A strong work ethic and capacity to self-motivate.
- Excellent communication (people) skills and ability to read any situation and react.
- Highly organized, with a well-formed ability to forecast, plan, implement, & follow up.
- Innate ability to work in and contribute to a team.
- Detail oriented, with an ability to prioritize effectively.
- Demonstrated ability and interest in mastering new and emerging technologies.
- Commitment to excellence, integrity, and professionalism in Customer Service Benefits
- Gain hands-on experience with a myriad of technologies.
- Some Travel may be required.
- Must be a U.S. Citizen.

### **Schedule**

- M-F 8AM – 5PM EST
- Scheduled Implementation Windows (Nights and Weekends Required in certain instances)
- On-Call Rotation (1-2 Weeks per Month)

### **Location**

- Miamisburg, OH Office (Remote Work for On-Call only)